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Dear Off-Road'er,

I hope this message finds you well, and maintaining good mental and physical health amidst the COVID-19 public health crisis.

Due to the risks presented by the pandemic, the 2020 Oz Trails Off-Road has been canceled.

Epic Rides events exist to facilitate health and build community. Unfortunately each of those functions are not able to co-exist for the moment. As a result, Epic Rides embraces the personal and organizational responsibility to protect its community in order to foster progress toward health, wellness and the ultimate recovery of the economy.

Out of respect for public health within Benton County, we are putting our energy into a stellar Oz Trails Off-Road in 2021.

Having now canceled five of six 2020 Epic Rides events, we wish the future was more certain. However, it remains complicated (for some perspective, read this [VeloNews article](#)). Epic Rides is committed to our participants, host communities, sponsors, vendors, and the nonprofit organizations we support while also attempting to simply stay in business. We know our best means of providing value to the off-road community is by ensuring that once the pandemic has passed, Epic Rides is strong enough to produce the experiences our participants have come to expect.

To that end, we are able to offer you the following options:

- **Discounted + Priority 2021 registration:** All registrants of a canceled 2020 event will receive a priority opportunity to register at a discounted price for a 2021 Epic Rides Series event (excludes 24HOP and Tour of the White Mountains).
- **Partial refund:** Although our event cancellation policy states no refunds, we recognize that many jobs have been compromised as a result of the pandemic. If your registration fee is a make-or-break portion of your budget this year, please contact us via email at info@epicrides.com by Friday, August 7.

Note: The Crew at Epic Rides has been furloughed since July 1. As result, we request your patience as processing refunds will be slightly delayed. We are committed to processing all requests by Friday, August 21.

* Official Event Jersey purchases will be refunded in full by Friday, August 21, too.

We are very grateful for your continued patience and support of Epic Rides, and look forward to you rolling up to the start line at an event when it's safe to do so.

Sincerely,

Todd Sadow

President
Epic Rides



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